

Helping You Thrive

Everyone experiences challenges that can impact their mental health. Your employer offers a mental health benefit, often called an Employee Assistance Program (EAP), through ERC: Counselors & Consultants that can help you address mental health issues and create positive ripples in your life.

- The benefit provides short-term mental health counseling for you (employees), your spouse, your dependents, and those in your immediate household.
- There is no cost or co-pay to use the program, and the EAP is not tied to your insurance. Your employer sponsors this mental health benefit.
- Counseling is confidential, and HIPAA protected. No identifying information is provided to your employer or any other third party without your written consent.
- ERC has a team of licensed counselors as well as a proprietary network of counselors throughout the nation to assist you where you are located.



How to Use Your Mental Health Benefit



Recognize an Issue

The EAP can help you address relationship and family issues, stress, anxiety, depression, grief, alcohol abuse, and other mental health concerns.



Schedule an Appointment

Call 1-800-222-8590 to schedule an appointment with a counselor. Your free and confidential benefit can include telephonic, video, or face-to-face counseling (where available).



Talk with a Counselor

During your counseling sessions, you and your counselor will talk about your concerns and develop an ongoing plan for meeting your mental health goals.

For in-the-moment mental health support, call the EAP anytime. For emergencies or imminent danger to yourself or others, please call 911 or 988 for the national Suicide and Crisis Lifeline.

There is one number to call, and it is answered 24/7/365.

Call 1-800-222-8590

Appointment Scheduling Hours:
Monday–Thursday 8 a.m. to 5 p.m. (CST) Friday 8 a.m. to 2 p.m. (CST)