

# ERC's Leaders Hotline

---

Even experienced leaders can be unsure of how to handle difficult employee situations, especially for sensitive topics like mental health. With ERC's Leaders Hotline, you have access to confidential consultations with our team, trained in addressing employee issues, through the Employee Assistance Program (EAP).

Our Customer Care Team can help:

- Address difficult employee situations
- Brainstorm potential responses or actions
- Prepare you for employee conversations
- Provide feedback and best practices
- Coordinate a Supervisory Referral
- And much more...



To access the Leaders Hotline, call ERC at

**1-800-222-8590**

Provide your name and organization and let them know you are calling for the Leaders Hotline. Anyone who leads or manages employees at your company can access it.